

BisConnect

Reflections on 2020/21

Welcome to the latest issue of Bisconnect and the first for the new financial year.

Zero Harm and protecting and maintaining the health and safety of our people remains our number one priority as we enter the new financial year. This is particularly important given the lockdowns and health restrictions in Australia and Indonesia due to the Delta variant of COVID-19.

We continue to seek out ways to make our environments safer and our safety systems simpler and easier to understand. It is important all employees play a role in this and that they are trained in the procedures and protocols required to perform their duties, safely and efficiently.

Notwithstanding some challenges, 2020/21 has been a productive year for Bis. We have worked hard to position our business for future growth and long term sustainability.

We achieved a solid financial performance despite the challenges the year presented, with a range of key project wins and renewals across the business (as outlined in this issue) and the successful execution of company projects and initiatives – both internally and externally.

Innovation continues to be a major priority for us to grow the business and underpin our sustainability. In September 2020, we launched Auto-mate, a joint venture with Israel Aerospace Industries. Auto-mate's interoperable and scalable technology provides a cost-effective means to access the benefits of automation. It will continue to be a key focus in the new financial year.

We also launched Trifecta last year, our new intelligent in-cabin Artificial Intelligence (AI) analytics system, in collaboration with EDGE3 Technologies, a global leader in AI-based occupant monitoring solutions.

The Trifecta technology is driving major improvements in safety with driver breaches decreasing significantly.

We strongly believe in the benefits of achieving gender balance across our operations. I am pleased to announce we have recently joined the National Association of Women in Operations (NAWO), the leading national network for women in operations.

As a new corporate member, we look forward to building the Bis NAWO community to attract, develop and retain women across all levels and roles in our operations.

One of my priorities for the new financial year is to organise an event for later in 2021 or early 2022 where we can catch up in person. The COVID pandemic has meant this was not feasible in the last financial year and we will need to be guided by the necessary health and safety requirements. However, the scale of the challenges and changes that everyone has faced and continues to face makes getting together to reflect, learn and recalibrate very important.

I hope you enjoy this latest issue of BisConnect.

Brad Rogers
CEO



Brad Rogers
CEO

Inside this issue:

Gunnedah – A strong partnership with ongoing benefits

PAGE 2

Riding to beat cancer

PAGE 2

Bis begins its Reconciliation Action Plan journey

PAGE 3

New contracts and renewals underpinning growth

PAGE 3

Auto-mate goes from strength to strength

PAGE 3

My Bis: Andy Suwanto

PAGE 4

Site profile — Gunnedah

A strong partnership delivering ongoing benefits

Bis has been providing essential on-road load and haul transport of coal from Whitehaven Coal's open cut mine at Tarrawonga NSW, to the Gunnedah Coal Handling and Preparation Plant since 2014.

The operation is located on the outskirts of Gunnedah, 300km north-west of Newcastle, NSW. The Whitehaven contract employs up to 60 locals across the Tarrawonga and Werris Creek operations.

Bis also delivers underground and maintenance services to Whitehaven Coal's nearby Narrabri Underground mine.

Our team of multi-skilled operators cover various aspects of the mining operation that provide Whitehaven Coal with greater labour flexibility as coal haulage requirements fluctuate.

In 2020, Whitehaven Coal expanded Bis' scope of works to include Werris Creek Mine's off-road haulage operations.

The contract has seen Bis deliver an innovative haulage solution through a new fleet of enhanced prime movers and A-double combinations to support operations at Tarrawonga.

The bespoke haulage solution provides a greater payload capacity while reducing the number of prime movers required, delivering cost efficiencies and benefits to Whitehaven Coal.

Bis uses a specialised fleet of Scania R620 prime movers towing A-double combinations which provide a greater payload capacity. The increased capacity reduces emissions and contributes to improved local road safety and amenity due to fewer vehicle movements.



Riding to beat cancer

Team Bis is ditching the hi-vis for lycra to raise money for a great cause.

In October, we are taking part in the MACA Cancer 200 Ride for Research to raise funds for the Harry Perkins Institute of Medical Research.

The Perkins has grown to become one of the nation's leading adult medical research centres, where a close-knit team of more than 450 research and clinical staff work together to defeat the major diseases that impact our community.

Formerly known as the as the Ride to Conquer Cancer, the ride has been going for 10 years. Since 2019, the Perkins has taken over the management of the ride, ensuring maximum return to the researchers. They've changed the name so it better explains to people what it is – a two day, 200km round trip to raise funds for cancer research in Western Australia.

This year, the Bis team will be captained by Todd Peate.



"We started with an aspiration to raise \$25,000 and have 10 people join our team. We now have a team of 18 and we have already raised more than \$50,000," Todd explained.

"Each rider that has signed up to the event must each raise at least \$2,500 to help stop cancer in its tracks. As a company and team, we are committed to conquering this goal with a mix of corporate sponsorship, personal donations and fundraising efforts by our entire team.

"A big shout out to our sponsors who were quick to get on board to support a great cause. Thank you to our gold sponsors in particular, Aeolus Tyres, Heavy Automatic and Plan B. There is nothing as powerful as a group of people mobilised behind a deeply personal cause that drives them to achieve things they thought impossible."

You can make a donation to our team page at:

<https://www.cancer200.org.au/fundraisers/TeamBis>

Together, we can make a difference to cancer research.



Bis begins its Reconciliation Action Plan journey

Bis has begun work to develop our first Reconciliation Action Plan (RAP) – a Reflect RAP, which is typically undertaken by organisations that are starting out on their reconciliation path.

We announced this new initiative during NAIDOC Week in early July, which acknowledges the history, culture and achievements of Aboriginal and Torres Strait Islander peoples.

The Reflect RAP will be followed by three further stages – Innovate, Stretch and Elevate – each of which is designed to support and guide future stages as we build on previous achievements.

Bis CEO, Brad Rogers, said it was an exciting and valuable initiative for the company building on other initiatives such as our Indigenous Cultural Awareness e-learning course, which all Bis staff are required to complete.

“Bis developed the e-learning course to support all employees across the business to understand the cultural differences of Aboriginal and Torres Strait Islander people. As a diverse and inclusive workplace, cultural awareness is a key focus area within the business,” he said.

“We look forward to working with our team to drive our organisation’s contribution to reconciliation internally and in the communities in which we operate.”



New contracts and renewals underpinning growth

The 2020/21 financial year was a productive year for Bis as we have worked hard to position our business for future growth and long term sustainability.

We have had important project wins and contract renewals across the business. A major new contract for Roy Hill includes extensive load, off road haulage and stockpile management services for its mine site operations, while another new relationship, this time with Kleenheat Gas in Western Australia, marks an important win in the south west region of the State.

Other wins include Anglo American’s Capcoal operations near Middlemount in Queensland’s Bowen Basin.

We have secured contract renewals at Goldfield’s Granny Smith mine site, Glencore’s Newlands mine, BlueScope Steel’s Port Kembla operation, Whitehaven’s Tarrawonga and Narrabri mines in Gunnedah and GFG Alliance’s Whyalla operations in South Australia.

auto-mate

mining automation on **your** terms

Since its launch late last year, Auto-mate has made significant steps in establishing itself as a recognised brand in the autonomous mining technology space and a provider of smart autonomous technology solutions for the mining industry.

Through its participation in a range of industry events and broader promotion in industry publications, Auto-mate has become a recognised provider of smart autonomous technology solutions.

Auto-mate delivers flexible mining automation that is tailored to the customer’s operation and objectives – maximising safety, productivity and efficiency throughout the mining operation. Auto-mate partners with customers to understand their mine plan, operational requirements and goals and then develop a flexible automation approach that is tailored to the mining operation.

Auto-mate is currently in discussion with a number of parties about a range of automation solutions in the areas of stockpile management, drill and blast, platooning and even ancillary vehicles such as light vehicles.

Auto-mate is a joint venture with Israel Aerospace Industries, a large, advanced engineering company with a 15,000 strong workforce, 5000 of whom are engineers with world class expertise in robotics and automation.

For more details on Auto-mate, check out the website at <https://auto-mate.net/>

FAST FACTS

**Karara
WA**

2013

Bis has been providing a bespoke solution to Karara Mining since 2013 to meet their specific tailings management requirements

30

Approximately 30 Bis personnel on site

24/7

Bis owns, operates and manages the Tailings Storage Facility mobile conveyer stacking system which operates 24/7

9 million tonnes

Dry stack tailings moved each year

Largest + First

Karara is the largest mining operation and the first major magnetite mine in the Mid-West of Western Australia

30+ years

A mine life of more than 30 years

My Bis – Meet Andy

Hi, my name is Andy Suwanto and I am the Finance Director at the PT Bis office in Jakarta. I joined Bis just over five years ago.

Bis delivers essential load and haul services to PT Gunung Bara Utama (GBU) as part of its East Kalimantan coal mine operations. GBU is a privately-owned Indonesian mining company established in 2007. The company primarily undertakes coal mining and mining-related activities.

Our team works closely with GBU to deliver safe, efficient and innovative solutions across the contract. The project is located near Melak, West Kutai Regency of East Kalimantan, Indonesia. We have a 220-strong workforce at this site, many of whom live in the surrounding communities.

I studied to become an accountant. My first job was with KPMG, where I worked for five years before moving to Thies where I stayed for another 13 years.

I really enjoy working for a smaller organisation where I have been able to play a role in growing the PT Bis business, which has been operating in Indonesia for over seven years.

One of the best opportunities I have had recently is to work on other aspects of the business apart from finance, including taxation, government relations and corporate relations. This has been really stimulating and has broadened my understanding of the business and the environment we work within.

Bis shares similar values to my previous employers - especially the focus on safety, trust and respect - but it is smaller and more agile, with less layers and complexity which enables it to be more flexible in the way it operates.

The thing I probably like the most about Bis is its strong emphasis on the health and safety of its employees. We have some challenges at our site with a diverse range of cultures and backgrounds and the Zero Harm safety policy and system really helps to reinforce the commitment to keeping everyone safe.

A typical day for me usually starts around 8am when I check for emails that have come in overnight. I work closely with Bis' Finance team who are based in our Sydney office. The three-hour time difference between Jakarta and Sydney makes it important to prioritise issues that need to be followed up.

I then get organised for the rest of the day, checking on any outstanding items and I am either on the phone or in Microsoft Teams meetings with the Sydney team.



There are 10 people based in our Jakarta office and many of them report in to me so I also spend a fair bit of time each day chatting and meeting with them.

Like so many people at the moment, our team has been working from home since early July in response to the Indonesian Government's national lockdown to deal with the COVID-19 pandemic.

It has been challenging and it has made daily communication within our team very important, to check in that everyone is okay and ensure everyone is able to get on with their work.

One of the things I am proudest of is the work my team and I have performed to turn around our financial and taxation reporting to meet the standards required by Bis and to comply with local regulations. It was a real team effort and is something we are all proud of. I could not have done it without the contribution from all of our team members.

Outside of work, I love to exercise, either by going to the gym, running or swimming. It really helps to keep me focused and energised and to achieve the work/life balance that everyone aspires to. My exercise routine has been especially important during the lockdown.

My other passion outside of work is photography. I love photographing historical sights and just taking photographs whenever I travel. Like everyone, I am really looking forward to the day when I can easily travel again.

I am fortunate to work with many dedicated and smart people, here in Indonesia and in Australia. We share the same values and strive to get better every day. There's a lot of respect and mutual trust which is fantastic when you consider that we come from different cultures and are based in different locations.