

Field service technicians

Our Field Service Technicians are available day and night, 7 days a week offering:

- ▶ Mitsui product support
- ▶ Onsite service and repair of most varieties of diesel and electrical powered plant
- ▶ General “run of project” mechanical and electrical maintenance and repair
- ▶ Fixed term site based trade support contracts
- ▶ Flexible roster arrangements

Part sales

We sell parts directly from our warehouse, providing a convenient and reliable service exchange capability for our clients. We manufacture and supply specialist products for ventilation, strata, mining services, and general mining applications. Driven by innovation, these products look to improve mining methods in the underground coal sector.

With parts and warehousing facilities at both our sites in NSW and QLD, we support a range of equipment including:

- ▶ Mitsui products
- ▶ Sandvik mining and diesel products
- ▶ VLI Driftrunner and Loader products
- ▶ Industrea
- ▶ Joy Miner and Shuttle car
- ▶ Diesel Fleet Service Exchange Components



For further information contact
+61 (2) 4035 3466
enquiries@ugm.com.au
ugm.com.au



Capability Statement

Diesel and electrical services



About UGM

UGM is one of Australia's leading underground coal mining contractors, providing a comprehensive range of services to keep you on coal. We have built a strong reputation for developing quality, efficient and reliable relationships with our customers.

Established in 1997, our roots are deeply embedded in Australia's coal industry. We have completed hundreds of coal projects for major mining companies across New South Wales and Queensland.

Our Diesel and Electrical Services division offer complete equipment overhauls, scheduled servicing and machine repairs using the workshop base, and field service crews equipped to operate autonomously at the site of the customer.

Workshop services

We provide specialised quality services to the New South Wales and Queensland mining industry from two fully equipped workshops at Teralba near Newcastle, and Slade Point in Mackay Queensland. Our solid industry backing and experience ensures we deliver clients complete, practical and flexible solutions.

Licensed Mitsui Agency

We are the licenced Mitsui agency in Australia, working on all aspects of the Mitsui product including "at the face" product support and components repair to full overhaul and modification to site requirements.

Diesel Services

Our Diesel Services division provides safe, reliable and maintained mining equipment solutions to the resources sector, maximising the reliability and efficiency of any mining fleet.

We deliver:

- ▶ AS3584 Overhaul licences facilities in NSW and Mackay
- ▶ Plant condition audits and repair scopes
- ▶ Component overhauls and replacement
- ▶ Scheduled statutory and routine servicing
- ▶ Pin and bush joint repair
- ▶ Attachment repairs
- ▶ Fabrication and structural repairs
- ▶ Apprentice training and exchange
- ▶ Extensive range of service exchange components
- ▶ Support plant repairs

Electrical Services

Our Electrical Services division provides an extensive range of electrical services to the mining, industrial and commercial sectors. Supported by expertise in diverse industry sectors, we pride ourselves on providing safe and reliable electrical maintenance, repairs and installations.

We deliver:

- ▶ AS3800 Overhaul licensed facilities in NSW
- ▶ Inspect and certify flameproof enclosures
- ▶ Design and contract approved electrical apparatus

**Backed by the strength
of the Bis Group, we have the
expertise to deliver every day.**